

	Uniform Service	PC Desktop	PC Notebook & All-in-Ones	Mac Desktop	MacBook
In-Shop Labor	\$ 80.00	\$ 80.00	\$ 80.00	\$ 80.00	\$ 80.00
Anti-Virus and/or Anti-Malware Installation		\$ 45.00	\$ 45.00	NA	NA
Anti-Virus and/or Anti-Malware Installation when purchased from PT Computers		\$ 20.00	\$ 20.00	NA	NA
Virus and malware removal *		\$ 120.00	\$ 120.00	NA	NA
CD disk copy (from CD, HD or FD) each	\$ 4.00				
Complete tune-up service *		\$ 119.00	\$ 119.00	\$ 119.00	\$ 119.00
Complete tune-up service in injuction with PT Computers warranty program		\$ 59.00	\$ 59.00	NA	NA
Computer or monitor recycling fee	\$ 15.00				
Data Transfer *	Hourly				
Desktop cleaning		\$ 40.00	NA	NA	NA
DC jack repair		NA	\$ 160.00	\$ 40.00	\$ 80.00
Diagnostic Review of Computer Hardware Problem (Basic)		\$ 45.00	\$ 45.00	\$ 45.00	\$ 45.00
Advanced Hardware Diagnostic Examination		NA	\$ 80.00	\$ 80.00	\$ 80.00
Hardware Diagnostic under Nobilis or AppleCare Warranty		\$0.00	\$0.00	\$0.00	\$0.00
Disk Imaging		\$ 80.00	\$ 80.00	\$ 80.00	\$ 80.00
Download & install required drivers		\$ 80.00	\$ 80.00	\$ 80.00	\$ 80.00
DVD disk copy (from CD, HD or FD) each	\$ 6.00				
Forensic disk wipe	\$ 40.00				
Hard drive installation - does not include back-up or data transfer		\$ 40.00	\$ 60.00	\$ 80.00	\$ 80.00
Install printer and printer drivers; test unit operation		\$ 80.00	\$ 80.00	\$ 80.00	\$ 80.00
Install, configure and test floppy or Zip drive		\$ 40.00	NA	NA	NA
Installation and configuration of internal modem		\$ 40.00	\$ 40.00	NA	NA
Installation and configuration of memory		\$ 40.00	\$ 40.00	\$ 40.00	\$ 40.00
Installation and testing of sound card		\$ 40.00	NA	NA	NA
Installation and testing of video card		\$ 40.00	NA	NA	NA
Installation of ISP and email setup		\$ 60.00	\$ 60.00	\$ 60.00	\$ 60.00
Installation of one software program		\$ 40.00	\$ 40.00	\$ 40.00	\$ 40.00
Installation of other PCI card		\$ 40.00	NA	NA	NA
Network card installation		\$ 40.00	NA	NA	NA
New computer readiness package for computer purchased elsewhere		\$ 120.00	\$ 120.00	\$ 120.00	\$ 120.00
New computer readiness package for computer purchased from PT Computers		\$ 50.00	\$ 50.00	\$ 80.00	\$ 80.00
Optical drive installation, configuration and testing		\$ 40.00	\$ 60.00	\$ 80.00	\$ 80.00
Remove and replace fan		\$ 40.00	Hourly	Hourly	Hourly
Remove and replace motherboard		\$ 120.00	\$ 200.00	\$ 200.00	\$ 200.00
Remove and replace power supply		\$ 80.00	NA	NA	NA
Repair Windows XP or Vista; download & install all Windows updates		\$ 120.00	\$ 120.00	NA	NA
Install OS (XP or Vista) to factory specifications (plus all required updates)		\$ 200.00	\$ 200.00	NA	NA
Install OS (Mac) to factory specifications (plus all required updates)		NA	NA	\$120.00	\$120.00
Install OS (Win 7) to factory specifications (plus all required updates)		\$ 120.00	\$ 120.00	NA	NA
Upgrades/Patches (Operating System, Antivirus, Internet Explorer)		\$ 60.00	\$ 60.00	\$ 40.00	\$ 40.00
USB card installation and testing		\$ 40.00	NA	NA	NA
In-shop hourly rate for work not specified above (\$40 minimum)	\$ 80.00				